

# Advocate Update

October 15, 2008

#### 2008 CAA FORUM

## KAISER PERMANENTE - CHILD HEALTH PLAN UPDATE

Good New! Effective October 1, 2008, the renewal process for Kaiser Permanente Child Health Plan has been extended to 24 months. Kaiser will no longer renew membership for Kaiser Permanente Child Health Plan at 12 months. Kaiser Permanente Child Health Plan members will receive a letter notifying them of this exciting new change.

Effective Tuesday, Oct. 7th, Kaiser will only accept the following versions of the application. You will find the revision date on the front of the application, in the lower left corner. These are the only applications considered "current and acceptable" for processing.

Rev. Date (1/2008) - January 2008 Rev. Date (8/2008) - August 2008

The mailroom has been instructed to return any KPCHP applications older than October 2007 to the applicant, along with a revised letter and a new KPCHP application.

Please note: Effective January 1, 2009, the January applications above will not be accepted; the only KPCHP applications that will be accepted for new membership are those with a revised date of August 2008.

If you need a quantity of KPCHP applications, please forward your request using the instructions below.

Please provide the following information VIA E-MAIL to Kelly Paschal, Kelly.Paschal@kp.org when placing orders in bulk quantities for new KP Child Health Plan member kits, marketing brochures or membership update forms:

- Your agency name
- Street address (no delivery to P.O. Boxes)
- City, State, Zip code
- Your phone number
- Exact quantities requested (For example: How many kits in Spanish, how many in English)

Orders for KPCHP materials should be sent VIA E-Mail only. Please allow 5 to 7 business days for delivery.

#### Contact Info

If you have questions regarding our specialized trainings or have technical questions, please contact:

Liz Ramirez, ext 117 lizr@mchaccess.org or

**Donald Nollar**, ext 101 donaldn@mchaccess.org

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## Organization



# Maternal and Child Health Access

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